

Answers to Frequently Asked Questions (FAQs)

1. Why did I receive this notice from CA2 Inc.?

This notice is to let you know that the action *V.T. v Aurora Cannabis Inc. & Aurora Cannabis Enterprises Inc.* (“the Class Action”) is proceeding as a class action, and it may affect your rights.

The Class Action alleges that the Defendants, Aurora Cannabis Inc. and Aurora Cannabis Enterprises Inc., were negligent because they failed to warn consumers, patients and their treating professionals about the risk of developing cannabinoid hyperemesis syndrome (“CHS”), which is posed by the regular use of their Cannabis Products.

Your contact information was provided by the Defendants to Class Counsel and to the notice administrator, CA2 Inc., pursuant to a Court order. As a customer of the Defendants, you may potentially be a Class member, and so you have been given the notice to let you know about the Class Action.

More information about the Class Action, including important documents, can be viewed at <https://www.sotosclassactions.com/cases/aurora-cannabiscannabinoid-hyperemesis-syndrome/>.

2. Am I included in this Class Action?

Only people who meet the Class Definition are included in the Class Action.

The Class Definition is:

All persons in Canada who purchased a Cannabis Product from one or more of the Defendants on or after February 1, 2014 to the date the order for certification of this action becomes final (the “Class Period”) who were diagnosed or differentially diagnosed with cannabinoid hyperemesis syndrome during the Class Period after consuming one or more Cannabis Products, where “Cannabis Products” or “Cannabis Product” means cannabis and/or synthetic cannabinoid resins, pills, lozenges, concentrates, oils, edibles, beverages, vapours, and raw and adulterated plant material cultivated, designed, manufactured, packaged, labeled, distributed, marketed, and/or sold by the Defendants.

If you meet this description, then you are **automatically** a Class member unless you exclude yourself from this Class Action by **October 20, 2025** by “Opting Out”.

If you received the notice of certification, and you are not a Class Member, you do not need to do anything. But if you want to be removed from future emails or mailings, please respond to CA2 and ask them to remove you from the list.

If you have not been diagnosed with CHS or probable CHS by a medical practitioner you are not in the Class.

3. Do I need to do anything right now?

If you meet the Class definition, and you do nothing, you are choosing to remain a Class member and will be involved in this Class Action. You will lose your right to sue individually for the same injuries or harm as those alleged in the Class Action, and you will be bound by the results of this Class Action, whether it is successful or not.

If you do not wish to be part of this Class Action, you can “Opt Out” and exclude yourself. If you opt out, you will not be able to get any money or benefits from the lawsuit if the Class Action is successful. However, you will keep your right to sue as an individual.

The time limit to opt out of this Class Action is **October 20, 2025**.

For more information about opting out and how to opt out, please consult www.classaction2.com/auroracannabis.html. Opt Out forms are available from this website.

4. What is cannabinoid hyperemesis syndrome (“CHS”)?

CHS is a medical condition and a side effect from the regular use of cannabis products. CHS causes recurrent, intense and persistent nausea, abdominal pain, vomiting and nausea. Severe CHS can cause dehydration, damage to the tissues of the mouth and throat, organ failure and, in extreme cases even death. It is estimated that thousands of Canadians suffer from CHS every year.

If you have had or are suffering from these symptoms, we encourage you to seek medical advice.

If your doctor diagnoses you with CHS, then you are in the Class.

5. How do I know if I have CHS?

CHS is a medical condition and can only be diagnosed by a doctor. If you have any questions regarding CHS or your medical condition, you should contact your doctor.

Class Counsel cannot give you any medical advice.

6. I have been diagnosed with CHS. Now what?

If you have been diagnosed with CHS, and were a regular consumer of Aurora Cannabis products, then you are automatically included in the Class. There is nothing further that you need to do right now.

We encourage those who have received a positive CHS diagnosis or differential diagnosis to obtain the medical records confirming the diagnosis, and to keep those documents stored in a secure location. It is likely that if the action resolves successfully that Class members will have to prove that they were diagnosed with CHS.

7. I have or had CHS symptoms but was never diagnosed. Can I join this Class Action?

If you suffered from CHS symptoms during the Class Period (February 1, 2014 – May 14, 2025), you may wish to consult with a doctor and ask about CHS in relation to those symptoms.

Only those with a CHS diagnosis or differential diagnosis will be included in the Class Action.

8. I do not have a CHS diagnosis. Do I need to Opt Out?

If you have not received a CHS diagnosis or differential diagnosis, then you are not a Class member, so you do not need to “Opt Out”.

If you want to be removed from the contact list because you are not a Class member, please contact CA2 Inc., and request your removal from the contact list.

9. I want to continue receiving updates from you.

If you received a notice about this Class Action from CA2 Inc., then you are already on the contact list of potential Class members, and you do not need to do anything further at this time.

If you did not receive direct notice, please contact CA2 Inc., and ask to be added to the contact list.

10. I no longer want communications about this Class Action.

If you believe you are a Class member, the time limit to opt out of this Class Action is **October 20, 2025**. For more information about opting out and how to opt out, please consult www.classaction2.com/auroracannabis.html.

If you are not interested in receiving any further communications about this Class Action, including if you are not a Class member, then contact CA2 Inc., and ask to be removed from the contact list.

11. Why is Aurora the only cannabis producer included in this Class Action?

The plaintiff in this action, V.T. only purchased cannabis products from Aurora and MedReleaf. Therefore, the Defendants are the only companies against which she has a claim.

Regular use of any cannabis product may result in the user developing CHS. If you are or were a regular user of any other cannabis producer’s products, and suffered from CHS after using those products, we would like to hear from you. We are actively considering commencing other class actions against other producers for their failure to warn about CHS, as well.